

Role title	Theatre Usher/Front of House Volunteer
Purpose of the role	<p>The Point and Berry Theatres produce a range of shows and events within the communities of Eastleigh and Hedge End. Our programme features professional dance, theatre, comedy, and film, as well as featuring a diverse range of the local theatre groups.</p> <p>We run many classes and workshops centred around improving health and wellbeing. These are inclusive opportunities for various members in the community to experience theatre and creativity. From youth groups to Dance with Parkinson's, to We Create, a lively and fun class for adults with additional needs.</p> <p>Your role will be an important part of the theatre! You will be helping with the smooth running of the shows. Without our ushers, the show wouldn't be able to go ahead! Ushers are one of the first faces an audience sees, and so you are a central part of our customer experience. You will also be part of a team in assisting the audience in the event of an evacuation. Ushers are crucial to a theatre, and we pride our current team of ushers for being so efficient, kind and welcoming. We would love to have you as part of the team!</p>
What you will be doing	<ul style="list-style-type: none"> • Welcoming audiences into the theatre, and creating a friendly atmosphere • Directing audiences around our venues • Check audience's tickets and show them to seats • Selling merchandise & ice creams • Helping to grow our donations • Helping Front of House to evacuate audience in case of fire • It can be quite an active role, but also times where you will be sitting down for periods of time • Sharing what we do
Skills, experience and qualities needed	<ul style="list-style-type: none"> • This is a very versatile role, so can be suited to anyone • An enjoyment of theatre would be beneficial • It is a customer facing role, so lots of contact with the public and talking. Someone who wants to grow their communication and social skills. Or someone who is already a people person and likes to talk • You will be part of the Front of House Team, so being able to work well as a team would be useful • To be able to get to and from the theatre safely, especially after shows at night-time • Being punctual for shows and arriving early to be briefed • This role is for 16+

<p>When and where</p>	<p>Normally our theatre shows are during the evenings and weekends. Though some of our exciting community events and children shows will be during the day. We have lots going on!</p> <p>There is no minimum requirement for how many shows to sign up for. We are very flexible. Some of our ushers work full-time and so can do a couple of shows a season, but some of them are retired or flexible so are here every week. We give you the events that we need ushers for and it's completely up to you how many shows you decide to sign up for.</p> <p>Ushers can choose to go between or either of our two venues, The Point Theatre (Eastleigh) and The Berry Theatre (Hedge End). We have an exciting program for both.</p>
<p>Support offered</p>	<p>Nikki Fisher is part of the Front of House team, and part of her role is being Volunteer Co-ordinator. You can contact her on her email: nikki.fisher@eastleigh.gov.uk or thepoint@eastleigh.gov.uk or ring the Box Office on: 023 8065 2333.</p> <p>When you have completed and returned the application form, we will have an informal chat. During this you will get a tour of the building and talk about the shows you wish to sign up for. We do have ushers with health conditions and who are neurodivergent. So during the chat, we will also discuss how best to accommodate you so that you can enjoy the role in the best way we can.</p>
<p>What you could get out of it</p>	<ul style="list-style-type: none"> • Connect to your community • Meet new people • Learn new skills • Gain work experience • 10% discount from our café bars • Concession rate ticket for yourself for our professional program • Invite to our Season Launch, with a drinks reception and insiders peek into what will happen in the upcoming program • A free ticket to selected professional shows in the season • Recognition for long service
<p>Other relevant information</p>	<p>We will ask you to submit an online application form. Then we will invite you to an informal chat to see what you would like to do, tour the building, and any other questions you may have. Please bring details of someone who can give you a character reference to this chat as we will need to take this up before you can start volunteering.</p>
<p>What to do if you're interested</p>	<p>Contact:</p>

Email: nikki.fisher@eastleigh.gov.uk or
thepoint@eastleigh.gov.uk or volunteer@eastleigh.gov.uk

Phone: 023 8065 2333

Come in and say Hi: The Point, Leigh Road, Eastleigh
SO50 9DE

What happens next?: We will arrange an informal chat to
talk about more info on the role and which shows this
season you would like to usher for.

Contact nikki.fisher@eastleigh.gov.uk if you have any
further questions about the role